

## Camden Police and Neighbourhood Watch Newsletter January 2019

A summary of Camden Police and Neighbourhood Watch news for the Borough as a whole. Do let us know if there are any other areas you would like future newsletters to cover by emailing [Alison.J.McWhinnie2@met.police.uk](mailto:Alison.J.McWhinnie2@met.police.uk)

### Cyber Crime Update

In November there were 193 reports made to Action fraud by residents of Camden borough. The losses described over these 193 reports total **£356,548** Meaning an average loss of **£1,847** per report.

The top 3 by **volume** (number of reports) type of fraud is as follows:

Advance Fee	44 reports	£73,698	lost
Online Shopping	38 reports	£18,066	lost
None of the Above	37 Reports	£104,496	lost

The top 3 by **amount** reported lost:

None of the Above	£104,496	lost	37 reports
Advance Fee	£73,698	lost	44 reports
Online Banking Fraud	£49,584	lost	15 Reports

The majority of “**None of the above**” and **Advance Fee Frauds**, were “Courier Frauds” or “Push Payment Frauds”

Remember, never transfer or withdraw money, or purchase goods following an unsolicited call, text, email or knock at your door. Your bank or the police will never ask you to do any of the above or for you to provide your card, bank details or PIN (even by tapping it in to your phones keypad).

**Online banking** fraud is where victims have been called or texted from fraudsters claiming to be their bank. The Fraudsters claim that the victim’s bank account has been compromised. The fraudster then claims they have opened a new safe account and requests that the victim moves money from their account to the new “safe” account.

This “safe” account is controlled by the fraudster and the victim loses their money.

So please remember and inform others to;

- Never disclose passwords or other personal information in response to an email, phone call or letter purporting to be from your bank or other financial institution.
- Banks will never send you emails asking you to divulge such information. Any communication from banks will use your actual name (not ‘Sir’ or ‘Madam’) and possibly another verification of authenticity such as your postcode or part of your account number.
- If you are unsure if an email is genuine, contact your bank via other means. – (calling the number on the back of your card)

- Banks will NEVER ask you to move money from your account in to another.
- Banks no longer send links in text messages, don't click on any links in text messages you receive purporting to be from your bank.
- Remember many scammers have the ability to spoof authentic numbers to fool you into thinking that they are genuine. (Your mobile phone will display the spoofed number when the fraudster calls you.)

For more information visit [www.met.police/fraud](http://www.met.police/fraud)

Always report, Scams, Fraud and Cyber Crime to **Action Fraud**, either online at [www.actionfraud.police.uk](http://www.actionfraud.police.uk) or by telephone on **0300 123 2040**.

### **Moped Enabled Crime**

In Jun-Nov 17 we had 3939 moped enabled theft snatches in Camden. Since then, largely due to brave officers pursuing & knocking these brazen offenders off their stolen mopeds, we had 666 offences in the same period 2018.

That is a reduction of 83%! Thanks to all involved!

### **Co Op Insurance Discount Neighbourhood Watch 10% discount offer**

All new Co-op Insurance customers who are active members of a Neighbourhood Watch Scheme and purchase a home insurance policy directly from Co-op Insurance over the phone will receive a 10% discount for the first year of their policy. In order to claim this offer you will need to telephone their customer contact centre for a quote. An active member of a valid Neighbourhood Watch Scheme is someone who is designated as such by Neighbourhood Watch. The terms and conditions of this promotion do not alter or vary the terms and conditions of any Co-op Insurance home policy which may be purchased. The Co-op reserve the right to decline any application for any insurance policy in their absolute discretion and they are not obliged to disclose any reason for rejection. Please visit [www.ourwatch.org.uk/exclusions-and-limitations/](http://www.ourwatch.org.uk/exclusions-and-limitations/) for Exclusions and Limitations for this offer. A new customer is someone who has not had an Insurance policy of the same type with Co-op Insurance in the last 12 months. Home insurance lines are open from 8am- 8pm weekdays, 8am-5pm Saturdays and 9am-4pm Sundays. Applicants for insurance are subject to normal underwriting criteria.

**Call the Co-op on 0800 781 1390 and quote code NHW10**

## Smartwater



## Smartwater Q & A

### Q How long does SmartWater last?

**A** It's guaranteed to last for five years, that's £5 a year for peace of mind. In practice it could last longer depending on how much has been applied, if it's outdoors or indoors, and other factors.

### Q How can I check to see the liquid I've applied?

**A** All you need is a UV light. You can buy one from the main SmartWater online shop or from other retailers. Some UV lights will fluoresce SmartWater better than others. The ideal light frequency is 365nm.

### Q Could I not just mark my property with a UV pen?

**A** There are limitations to using a UV pen. Pens don't write on all types of surfaces. Some items such as jewellery are too small to clearly write your postcode on. Thieves can strike through a postcode, scratch or deface it. SmartWater on the other hand can be applied to virtually any item and only a small amount of it is required to recover your unique code to identify the registered owner.

### Q What happens if I move?

**A** You can update your personal details recorded on SmartWater's database by contacting the Customer Services Team. There is no charge for this service.

**Q Do I have to pay a subscription?**

**A** No, not with this special offer to NHW residents. There are no additional or repeat costs.

**Q Can I share my SmartWater with a friend or neighbour?**

**A** No, because the code in your kit is uniquely registered to you. If you don't own a piece of property, then don't mark it with your code.

**Q Why do I need to register?**

**A** Every SmartWater forensic traceable liquid carries a code which is unique - we never make the same code twice. The code within your liquid, together with your name and address details, are stored on our off-line secure database, which is maintained to the highest international standards of ISO27001. If your valuables are stolen and recovered by the Police, our forensic scientists will analyse traces of SmartWater to link the stolen item back to you.

**Q Why do criminals fear SmartWater?**

**A** The most effective way of deterring criminals is to increase their chances of getting caught. Traceability makes it more difficult for a thief to sell on their stolen goods, because through traceability comes accountability - and the likelihood of proven guilt. Because the police regularly check for SmartWater on recovered stolen property and actively raise awareness of it, SmartWater is well known and feared by criminals. With hundreds of convictions and a 100% conviction rate in court to our name, criminals are aware of our power to place them at the crime scene and secure a conviction. By displaying SmartWater THIEVES BEWARE® deterrent stickers, you are sending out a powerful warning to any would-be thieves.

## Social Media

We would love you to like and follow us on Social Media! Here are some of our pages:



/CamdenNHW



@CamdenNHW



@MPSCamden

@MPSBelsize

@MPSHaverstock

@MPSKingscross

@MPSHighgate

@MPSCamandPrim

@MPSFrogandFitz

@MPSSwissCottage

@MPSHolborn

@MPSBloomsbury

@MPSCanterloweSgt

@MPSCamdenTncSgt

@MPSKentishTnSgt

@MPSHampsteadTn

@MPSKilburnCam

@MPSGospelOak